



## Member Code of Conduct

The Tigard Chamber of Commerce is dedicated to cultivating a supportive, professional, and respectful business community for our members, partners, and stakeholders. This Code of Conduct reflects the core values and principles that guide our organization and its members. By upholding these standards, we ensure a culture of collaboration, integrity, and growth that enhances the Chamber's mission and fosters a thriving community.

### Respect for Others

- **Respect:** Treat all individuals with dignity, fairness, and respect, regardless of industry, background, position, or affiliation. Discrimination, harassment, or abusive behavior — including lewd or inappropriate comments — will not be tolerated.
- **Honesty:** Engage in transparent and truthful communication in all business dealings, whether within the Chamber or with external parties.
- **Inclusivity:** Promote an inclusive environment that values diverse perspectives and ensures every individual feels respected and empowered.
- **Accountability:** Take responsibility for your actions and decisions, particularly when they affect the Chamber or its stakeholders.

### Professionalism

- **Legal Compliance:** All members must adhere to all local, state and federal laws relevant to their business, industry and Chamber activities.
- **Ethical Business Practices:** All members are expected to always demonstrate ethical business practices, ensuring that their actions reflect the values of the Chamber and contribute to the betterment of the business community and the wellbeing of Tigard.
- **Confidentiality:** Sensitive information acquired through Chamber activities must be kept confidential and not be used for personal gain or disclosed to any parties without appropriate consent from the CEO or Board of Directors.
- **Chamber Representation:** All members are expected to represent the Chamber with a high standard of professionalism during Chamber events and during Chamber-related activities. This includes being punctual, prepared and respectful of others' time.

- **Alcohol and Substance Use:** At Chamber events where alcohol is served, members are expected to drink responsibly and maintain professional behavior. The use of illegal substances is strictly prohibited at all Chamber functions. Regardless of whether alcohol is served, members are expected to remain free from impairment due to alcohol or other substances while participating in Chamber events.

## Community Engagement

- **Active Participation:** Take part in Chamber events, meetings, and initiatives that align your goals with the Chamber's mission and goals.
- **Positive Impact:** Participate in activities that benefit the local community and the region's economic and social development.
- **Collaboration:** The Chamber encourages a spirit of collaboration among members. This includes supporting fellow members' businesses and promoting the success of others within the community. Members are expected to work together sharing knowledge, resources, connections and opportunities.
- **Feedback:** All members are welcome to provide constructive feedback and suggestions for improving the Chamber's practices and overall member experience.
- **Social Media:** The use of social media or any digital platform to disparage, defame or otherwise harm the reputation of an individual or business will not be tolerated. We encourage all members to use social media in a manner that promotes positivity, goodwill and the growth of our community.

## Enforcement

- **Compliance:** Adherence to this Code of Conduct is expected from all members. Violations may result in disciplinary action, which could include removal from an event, suspension, or termination of membership, depending on the severity of the infraction.
- **Reporting Violations:** Any violations of this Code of Conduct or unethical behavior should be reported to the Tigard Chamber's leadership team. All reports will be handled confidentially and with respect.
- **Review:** The Tigard Chamber reserves the right to review and update this Code of Conduct as necessary. Members will be informed of any changes as they are implemented.

Thank you for your commitment to these principles and to the success of our Chamber and its members. Together, we can continue to foster a respectful and thriving business environment.

For questions or concerns, please contact us at **(503) 639-1656**.